

Complaint Number: 31927782

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Maryland  
Baltimore/Washington Area Office  
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[Suite 140](#)  
[Linthicum, Maryland 21090](#)  
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Establishment Name:	Social Security Administration
Site Street:	<a href="#">6401 Security Blvd</a> , 2170 Annex Bldg
Site City:	Baltimore
Site State:	Maryland
Site Zip:	21235
Management Official:	James Julian
Telephone Number:	410 965-5806
Type of Business:	Federal Agency

Hazard Description:

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The Social Security administration is intentionally placing employees in an unsafe and potentially deadly work environment by failing to implement even minimal safeguards for the employees, actively prohibiting employees from taking reasonable precautions to protect themselves, and creating an environment of confusion and uncertainty by refusing to provide management personnel and employees with adequate written standards and guidance with regards to dealing with the current COVID-19 outbreak. Even though many of our transactions with the public can be done over the telephone, the Agency has taken no proactive measures to encourage the public to use this option and many of our employees have been issued directives to not encourage telephonic transactions as a precautionary measure for reducing the risk of COVID-19 transmission. Some employees are even being required to provide in-person, close-proximity, services to claimants who actively display flu-like symptoms. The Agency has refused to follow OSHA and CDC guidance for expanding flexible work arrangements such as telework, even though (up until recently) the Agency had a successful telework program, and the Agency still has the equipment and infrastructure to easily reinstate the program. The Agency's actions are endangering the public we serve, along with approximately 45,000 bargaining unit employees (with the majority of those employees serving in a direct public service role).

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Hazard Location:

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The violations are taking place in approximately 1,250 SSA instillations located in communities all across the US.

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This condition has previously been brought to the attention of:

\* The employer

I am a representative of employees.

My name may be revealed to the employer.

Complainant Name:

Bill Price

Complainant Telephone Number:

(812) 890-1608

Complainant Mailing Address:

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Complainant Email:

[afgelocal3571@gmail.com](mailto:afgelocal3571@gmail.com)

Complainant Organization Name:

AFGE Council 220 and  
General Committee

Complainant Title:

First Vice President,  
Council 220 - GC Litigation  
Chair